



150 State Street, Suite 301 Albany, New York 12207-1698 Telephone (518) 449-2707 Fax (518) 449-8210 Web www.nyahsa.org

**NYAHSA ProCare<sup>SM</sup> presents**  
**"Quality of Life: It's So Much More Than Regulations"**

***Audio Conference Presented by:***

**Valerie Deetz**

Deputy Director, Division of Residential Services  
NYS Department of Health Office of Long Term Care

**Sandy Biggi**, NYAHSA Director of Nursing Facility Policy

**Elliott Frost**, NYAHSA Senior Policy Analyst

**Jennifer Pettis**, NYAHSA Senior Policy Analyst

***Approved for 2.0 hours of CEUs for Nursing Home Administrators***

On June 17, 2009, new guidelines from the CMS on Quality of Life become effective. These guidelines are the result of recommendations made at a national symposium in April 2008 sponsored by CMS and the Pioneer Network. The guidelines assist surveyors in evaluating compliance with areas such as resident choices about daily schedule, (including when to get up, go to bed, eat and bathe) visitation issues and homelike environment. More than that, they represent a shift from an institutional model of care to a more individualized resident-centered model. Join us for this important audio conference highlighting the new guidelines.

***Date: Monday, June 8, 2009***

***Time: 10 a.m. – noon***

Audio Conference Fee

- NYAHSA Members: \$75 per telephone line connection
- Non-Members: \$125 per telephone line connection

To register, checks should be made payable and mailed with this form to: **NYAHSA, 150 State St., Suite 301, Albany, NY 12207. No credit cards accepted! Note:** You may also fax your registration form to **(518) 449-8210** **attn: Kathy Taylor** to guarantee a spot in the presentation. If you have faxed in your registration, please make sure you mail the original with your payment.

Please print clearly:

Name \_\_\_\_\_

Facility \_\_\_\_\_ Title: \_\_\_\_\_

Address \_\_\_\_\_

Phone # \_\_\_\_\_ Fax# \_\_\_\_\_

**Important:**

E-mail address \_\_\_\_\_

**Once we receive your registration form**, an e-mail confirmation notice will be sent to you a few days before the conference. It will provide the call-in information that you will need for this conference. If you have any questions, you may contact Kathy Taylor at (518) 449-2707, ext. 126. **Registration forms will not be accepted after Thursday, June 4, 2009.**