



Empire Quality Partnership Teleconference: Achieving Goals V - Assessment and Management of Residents' Pain

**Wednesday, April 8, 2009
10:00 a.m. to 12:00 noon**

Participants Call-In Instructions

Call: 1-866-469-3239

Access code: 60815981

Press *6 to mute/unmute your phone

Please Do Not Place this Call on HOLD

AGENDA

10:00 – Welcome and Introductory Remarks – *Debbie LeBarron, Empire Quality Partnership (HANYS)*

10:05 – The Medical Director’s Role in Pain Management and Quality Improvement
-- Dr. Len Gelman, President, New York Medical Directors Association and Certified Hospice Physician

10:45 - Characteristics of Providers’ Success – *Maureen Valvo, IPRO*

10:55 - Providers’ Best Practices

*Sea View Hospital Rehabilitation Center and Home – “Pain Management”
Carole Morgan, RN, MPA, LNHA, Director of Nursing and Patrick O’Toole,
Pharm. D., MPA, Director of Pharmacy*

*Bon Secours NY Health System: Schervier Center for Research in Geriatric Care
“Tapping the Gold Mine: The Value of CNAs in Recognizing Pain in Cognitively
Impaired Nursing Home Residents” - Dr. Susan Rosendahl - Masella and Dr.
Edward Cisek, Research Associates*

11:35 - CMS Pain Management Guidance, Investigative Protocol, and F Tag 309
Valerie Deetz, Assistant Director, Division of Residential Services, OLTC

11:50 - Advancing Excellence: 2009 Pain Management Goals Update
Carol Benner, Field Director and Barbara Pilgram, Assistant Field Director

- Questions

12:00 - THANK YOU!